

For Your Program Notes

About This Program

What is the difference between IT people who are leading satisfying, rewarding, and fulfilling lives and careers and those who are struggling? In this transformative presentation, you'll learn the five principles that define the difference between the two groups of IT professionals. Using stories and humor, combined with logic and reason, author and lifetime geek Don Crawley will enlighten, entertain, and inspire as he brings humanity into the world of technology. For IT professionals, along with IT managers and supervisors, this is an uplifting message that can change lives.

About Our Speaker

Don R. Crawley, DTM, CSP, is the author of *The Compassionate Geek*, the IT customer service book, and seven other books for IT professionals on subjects ranging from Cisco firewalls to Linux servers. His message is about bringing humanity into the world of technology. He has spoken before audiences in all 50 United States, Canada, Great Britain, Scotland, Ireland, Australia, India, and the Sultanate of Oman. He is a lifetime geek, holding multiple technical certifications and having been involved with technology since the 1970s. When he's not working with technology, he stargazes, plays the pipe organ, and laughs with his family and his hound dog Sam.