



Don R. Crawley Bio

Don R. Crawley, CSP, DTM, is a professional speaker and author. He works with organizations who want their IT and other technical staff members to master people skills including customer service and communication. He is author of eight books on subjects ranging from Linux servers and Cisco firewalls to love, compassion, and customer service.

Don is the 2016/2017 winner of the Max Dixon Award for Eloquence in Speaking from the National Speakers Association Northwest Chapter.

Don holds the National Speakers Association CSP (Certified Speaking Professional) credential, held by less than 12% of professional speakers worldwide. In addition to being a best-selling author, he has spoken before audiences in all 50 US states and Canada, plus Great Britain, Scotland, Ireland, Australia, India, and the Sultanate of Oman.

He also holds the Toastmasters DTM (Distinguished Toastmaster) credential, the highest earned award for public speaking and leadership in Toastmasters, International.

He has previously held numerous technical certifications including MCSE, MCP, CCNA Security, Linux+, and IPv6 Silver Engineer.

He serves on the Technical Advisory Committee for South Seattle College and Everett Community College and is on the Board of Directors of NSA Northwest.

In his spare time, he plays the pipe organ, watches the ships on Puget Sound, and laughs with his family and his hound dog, Sam.

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